



Baseline Standards

Understanding Army Community
Recreation Reports Online
(**ACRRO**) Requirements





Objectives



- What does ACRRO data represent and why is it important?
- The Process
- Who Reviews?
- Where does the data go and when do you report?
- Where to go for more information
- Sample Baseline Standard Report



ACRRO

ARMY COMMUNITY RECREATION REPORTS ONLINE



BOSS Quarterly Reporting



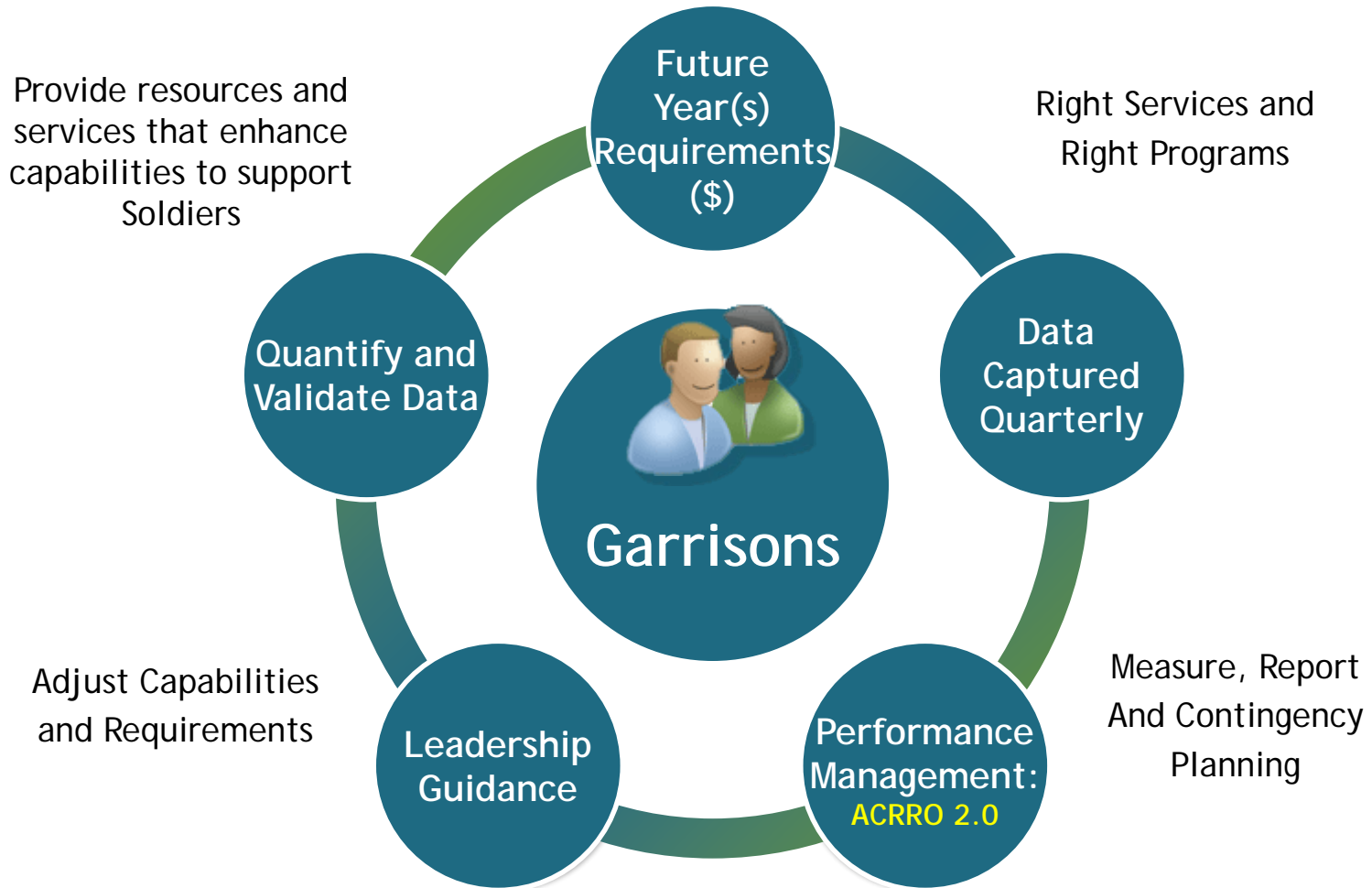
What Does the Data Represent?

- Program capability, which implies performance, as measured against Army-wide standards.
- Translation:
 - Have the necessary resources (staff and equipment) been provided to enable the BOSS program?
 - Have the staff completed requisite training to ensure effective delivery of the BOSS program?
 - Is your BOSS program fulfilling the three pillars (Quality of Life, Community Service, and Recreation & Leisure)?

Why is it Important?

- During FY10, the BOSS Program was “upgraded” from a CAT B program to a CAT A (mission essential) program.
- Translation:
 - FMWR CAT A programs are authorized a minimum of 85% appropriated fund (APF) support.
 - BOSS, however, gained the CAT A designation without the corresponding APF support (\$\$).
- ❖ **IMCOM G9 HQ BOSS actively campaigns for dedicated APF support based on requirements as identified in Garrison quarterly reports**

The Process



Who Reviews the Quarterly Reports?

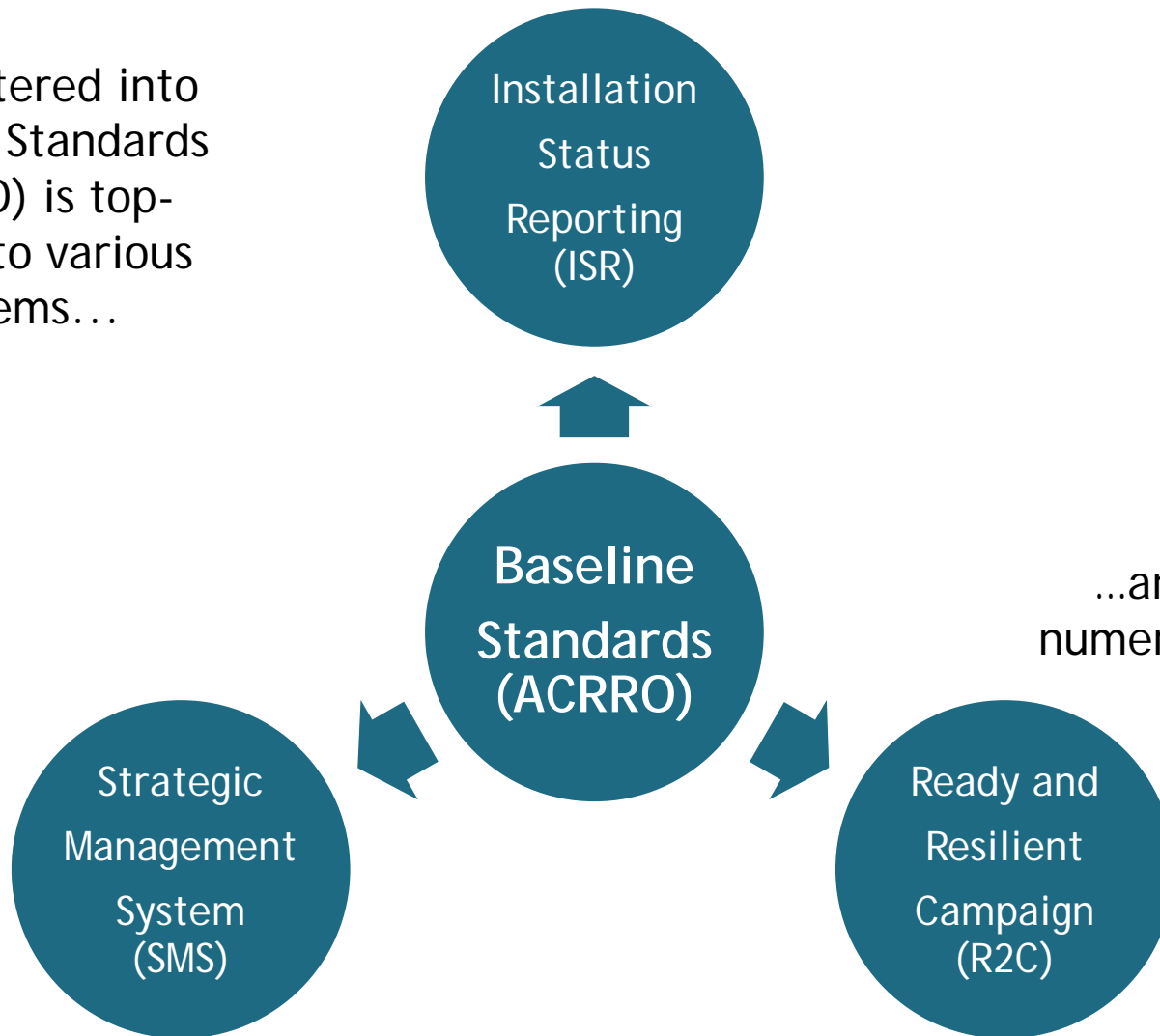
- Garrison Program Staff, to include BOSS
- Garrison Program Managers
- Garrison Community Recreation Directors
- Garrison Directors of Family and Morale, Welfare and Recreation
- Region Managers
- IMCOM G9 Headquarters Staff

Where Does the Quarterly Data Go?

- IMCOM G9 HQ analyzes the quarterly performance data to identify strengths and weaknesses in the BOSS program.
 - Determine adequate support from Garrison Command
 - Validate requirements
 - Provides justification to argue for funding
 - Provides decision points for multiple levels of command

BOSS: Data Results Beyond IMCOM G9 HQ

Data entered into
Baseline Standards
(ACRRO) is top-
loaded to various
systems...



...and used in
numerous reports!

When do you Report?

Ready!

Enter Information! Each quarter, enter/validate program data.

Go!

Notify the Program Manager that Data is Complete! Complete data entry/review data and have the Program Manager review the data before the quarter closes.

December

Garrisons
Enter Q1 Data

March

Garrisons
Enter Q2 Data

June

Garrisons
Enter Q3 Data

September

Garrisons
Enter Q4 Data

Help! Where do you go for more info?

Go to the ACRRO 2.0 Help Page For:

- ✓ Baseline Standards Resource Drivers
- ✓ Reference Guides on How to Use Baseline Standards
- ✓ Other ACRRO 2.0 Reference Documents

The screenshot shows the ACRRO 2.0 Help Documentation page. At the top, the ACRRO logo is displayed with the text "ARMY COMMUNITY RECREATION REPORTS ONLINE". A navigation bar includes "ACRRO Home" and "Help | Contact Us". The main heading is "Help Documentation", with a sub-note: "Click the links below to view ACRRO Quick Reference Guides and Community Recreation Reference Library. Files open in a new window." The page is divided into two columns. The left column, titled "Baseline Standards Quick Reference Guides", contains a list of links: Register A New User, Update Your Profile, Change Your Password, Contact the ACRRO 2.0 Administrator, Navigate ACRRO 2.0, Navigate ACRRO 2.0 Quicklinks, Navigate Baseline Standards -Home Page, Navigate Baseline Standards -Program Area, Navigate Baseline Standards -Worksheets, Navigate Baseline Standards -General Information, Navigate Baseline Standards -Staffing/Training, Update Staff Member Profile, Add New Staff Member, Navigate Baseline Standards -Equipment, Navigate Baseline Standards -Technology Infrastructure/Material Resources, Navigate Baseline Standards -Programming, Navigate Baseline Standards -Submit Worksheets, View Baseline Standards Submission Status for Your Program(s), Generate Reports, CRD Advanced Administration Home Page, and Deactivate Program Area without a Facility. A yellow button labeled "CLICK FOR ALL Quick Reference Guides" is positioned to the right of this list. The right column, titled "Community Recreation Reference Library", lists several documents: ACRRO Q2 FY14 Launch Newsletter - Updated Q3 FY14, Baseline Standards Resource Drivers - Updated Q3 FY14, ASIP Data Used in ACRRO 2.0 Updated Q3 FY14, ACRRO 2.0 Frequently Asked Questions, Counting Participation: How & What to Capture, FY13 ACRRO BSA ISR Svc 253 Memo, and Recreation Awards Memo and Guide Updated Q4 FY13. Below these are sections for "Army Regulations and Guidance" (AR 215-1 MWR, AR 215-3, ACE TI 800-01 Design Criteria, DoDI 1015.10 Military MWR Programs, OPERATION ORDER 13-122: Army Sports Program) and "Aquatics / Rec Swimming" (Virginia Graeme Baker Pool & Spa Safety Act (VGB) and its Interpretive Rule on Unblockable Drains September 2011, TB Med 575). The bottom section is "Recreation Centers and Warrior Zones".

<http://cr.xservices.com/ACRRO/Web/Utility/Help.aspx>

Who do you Contact for Help?

| | ACRRO 2.0 Help Desk | Program Manager/CRD | Region | Headquarters |
|-----------------------------------|--|---|---|--|
| For Whom? | ✓ Any User | ✓ All Garrison Staff | ✓ CRD/DFMWR Staff | ✓ Region Staff |
| What topics? | ✓ Technical | ✓ Reporting | ✓ Policy ✓ Reporting | ✓ Policy |
| What types of questions/concerns? | ✓ Technical issues (account lockouts, adding/deleting facilities, system errors, etc.), questions, and recommendations | ✓ Questions about completing worksheets, what data to report, staff classifications, etc. | ✓ Questions about data reporting, special circumstances, policies, etc. that cannot be resolved at the Garrison level | ✓ Policy questions and/or issues that cannot be resolved at the Region level |

Sample: Baseline Standard Report

Staffing

| Program Area | | CLS SSP | Staffing On-Hand | Baseline Standard Staffing | Staffing Shortage | Staffing Score | Cost to Staff to Red | Cost to Staff to Amber | Cost to Staff to Green |
|--------------|--|---------|------------------|----------------------------|-------------------|----------------|----------------------|------------------------|------------------------|
| Cat. A | Better Opportunities for Single Soldiers | E | 6 | 6 | 0 | 100% | \$0 | \$0 | \$0 |
| Total | | | 6 | 6 | | | \$0 | \$0 | \$0 |

Training*

| Program Area | | CLS SSP | Training On-Hand | Baseline Standard Training | Training Shortage | Training Score |
|--------------|--|---------|------------------|----------------------------|-------------------|----------------|
| Cat. A | Better Opportunities for Single Soldiers | E | 16 | 38 | -22 | 42.1% |
| Total | | | 16 | 38 | | |

Programming*

| Program Area | | CLS SSP | Programming On-Hand | Baseline Standard Programming | Programming Shortage | Programming Score |
|--------------|--|---------|---------------------|-------------------------------|----------------------|-------------------|
| Cat. A | Better Opportunities for Single Soldiers | E | 20 | 19 | 0 | 100% |
| Total | | | 20 | 19 | | |

Overall Assessment

| Program Area | | CLS SSP | Garrison Score | Total Cost to Red | Total Cost to Amber | Total Cost to Green |
|--------------|--|---------|----------------|-------------------|---------------------|---------------------|
| Cat. A | Better Opportunities for Single Soldiers | E | 85.53% | \$0 | \$0 | \$0 |

*Training & Programming Scores for ALL SSPs are measured using the CAT A Bandwidth

*ALL Standards & Scores for Aquatics & Recreation Swimming Program Areas are calculated by splitting resources based on # of hours of programming for Aquatics (CAT A) & Recreation Swimming (CAT B). The total authorized resources for a pool will always be the sum of Aquatics & Recreation Swimming.

The Basics: Black, Red, Amber, Green

The Army's readiness rating system is commonly associated with the BRAG scheme (Black, Red, Amber, Green). Program elements are measured to ensure efficient, effective performance relative to allocated resources.

It is critical to report accurate data that provides valuable insight into the "pain points" that need additional support.

| Color Ratings | |
|---------------|--|
| Color | Rating Description |
| Green: | Supports current mission without work-arounds (adjustments that can increase time and/or cost) |
| Amber: | Minimal or moderate work-arounds (adjustments that can increase time and/or cost) required to accomplish mission |
| Red: | Cannot fully support current mission, or may require significant work-arounds (adjustments that can increase time and/or cost) to accomplish mission |
| Black | Cannot support mission |

ACRRO Questions?

IMCOM G9

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Questions?

