Baseline Standards

Understanding Army Community Recreation Reports Online (ACRRO) Requirements

Objectives

- What does ACRRO data represent and why is it important?
- The Process
- Who Reviews?
- Where does the data go and when do you report?
- Where to go for more information
- Sample Baseline Standard Report

ACRRO ARMY COMMUNITY RECREATION REPORTS ONLINE

U.S. ARMY MWR

BOSS Quarterly Reporting

What Does the Data Represent?

- **Program capability, which implies performance, as measured against Army-wide standards.**
- **Translation:**
  - **Have the necessary resources (staff and equipment) been provided to enable the BOSS program?**
  - **Have the staff completed requisite training to ensure effective delivery of the BOSS program?**
  - **Is your BOSS program fulfilling the three pillars (Quality of Life, Community Service, and Recreation & Leisure)?**

ACRRO

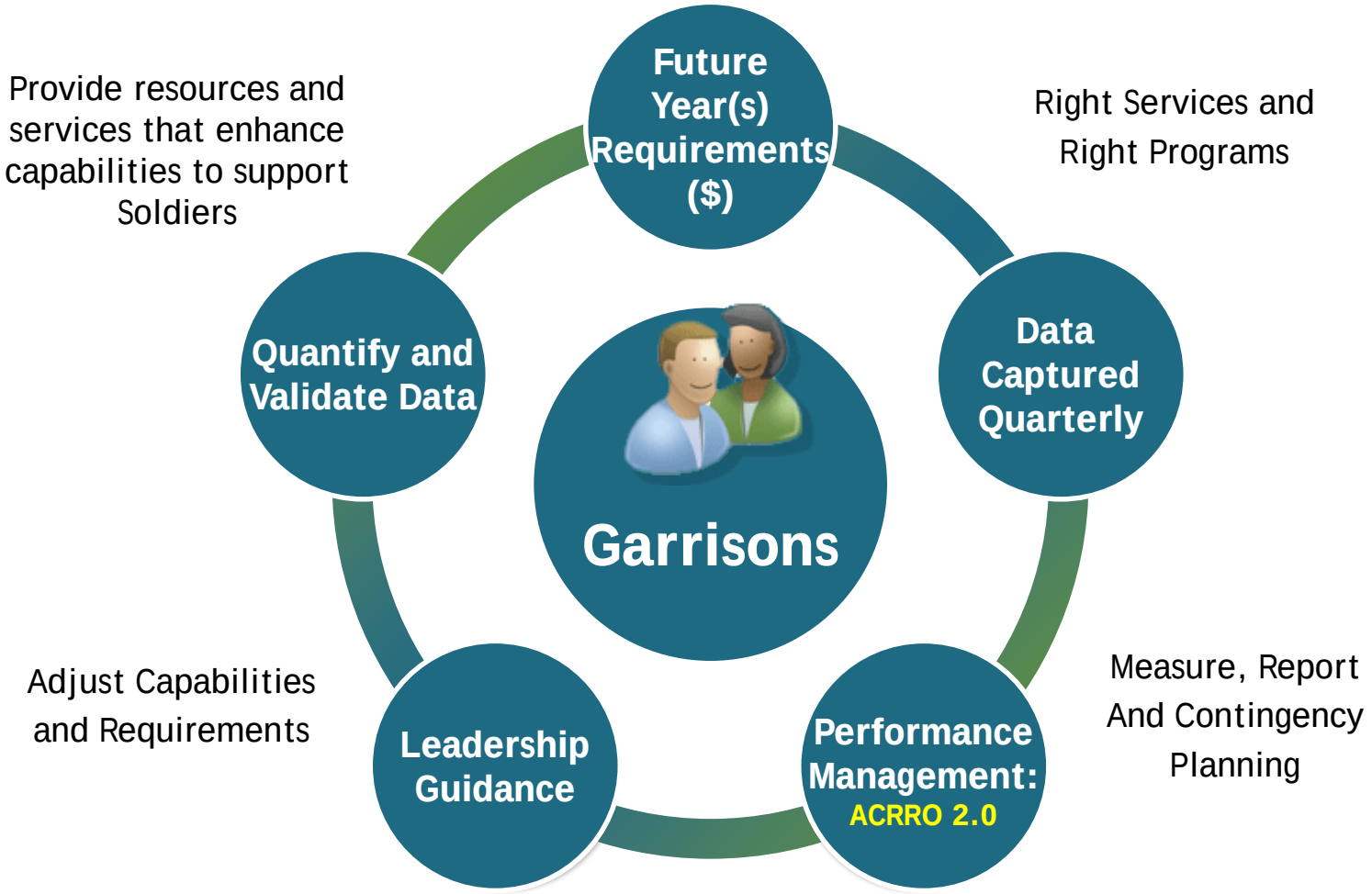
Why is it Important?

- **During FY10, the BOSS Program was "upgraded" from a CAT B program to a CAT A (mission essential) program.**
- **Translation:**
  - **FMWR CAT A programs are authorized a minimum of 85% appropriated fund (APF) support.**
  - **BOSS, however, gained the CAT A designation without the corresponding APF support ($$).**

❖ **IMCOM G9 HQ BOSS actively campaigns for dedicated APF support based on requirements as identified in Garrison quarterly reports**

ACRRO

The Process


Provide resources and services that enhance capabilities to support Soldiers
Future Year(s) Requirements ($)
Right Services and Right Programs
Quantify and Validate Data
Garrisons
Data Captured Quarterly
Adjust Capabilities and Requirements
Leadership Guidance
Performance Management: ACRRO 2.0
Measure, Report And Contingency Planning

Who Reviews the Quarterly Reports?

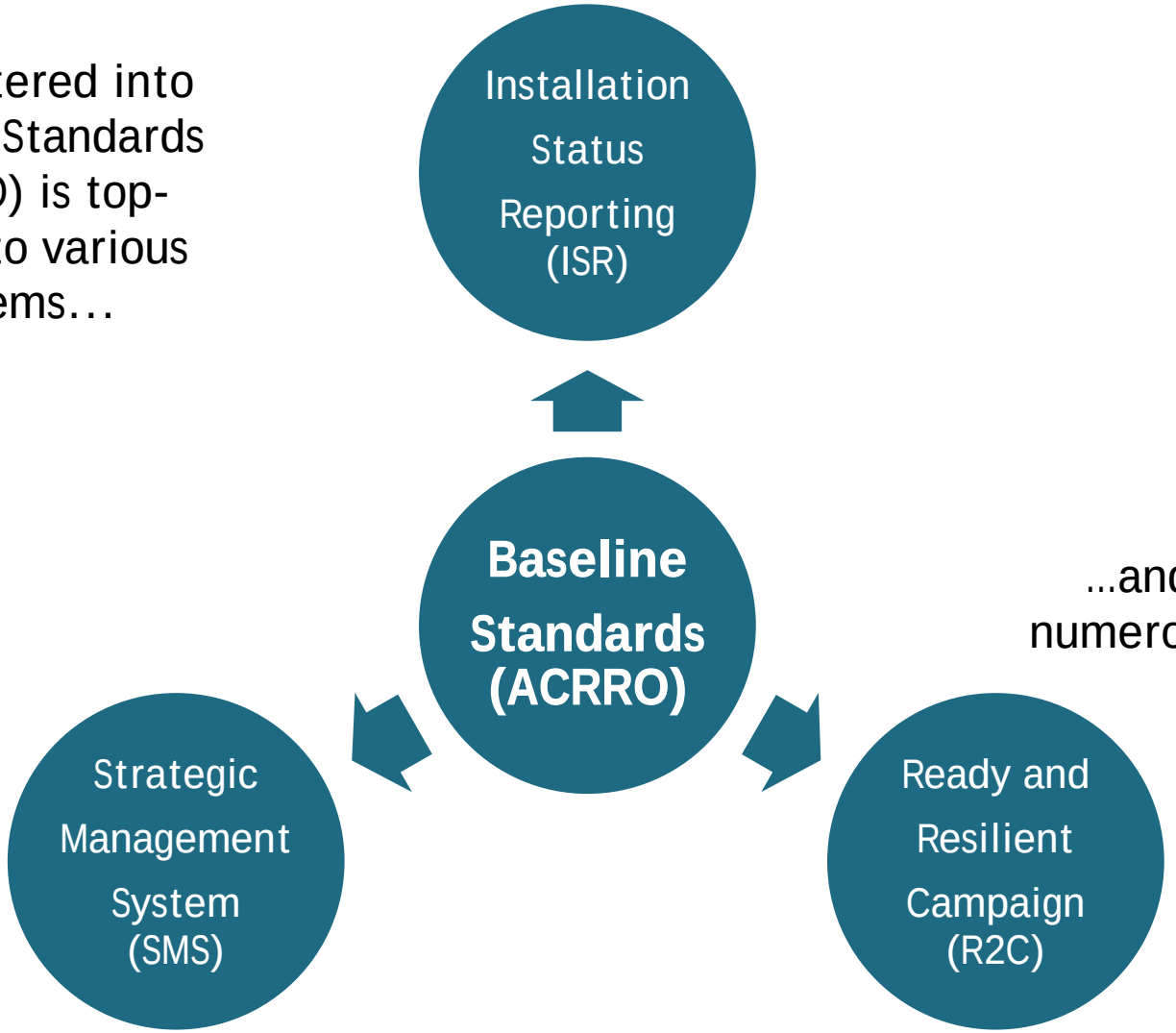
- Garrison Program Staff, to include BOSS
- Garrison Program Managers
- Garrison Community Recreation Directors
- Garrison Directors of Family and Morale, Welfare and Recreation
- Region Managers
- IMCOM G9 Headquarters Staff

Where Does the Quarterly Data Go?

- **IMCOM G9 HQ analyzes the quarterly performance data to identify strengths and weaknesses in the BOSS program.**
  - **Determine adequate support from Garrison Command**
  - **Validate requirements**
  - **Provides justification to argue for funding**
  - **Provides decision points for multiple levels of command**

BOSS: Data Results Beyond IMCOM G9 HQ

Data entered into Baseline Standards (ACRRO) is top-loaded to various systems…



…and used in numerous reports!

ACRRO

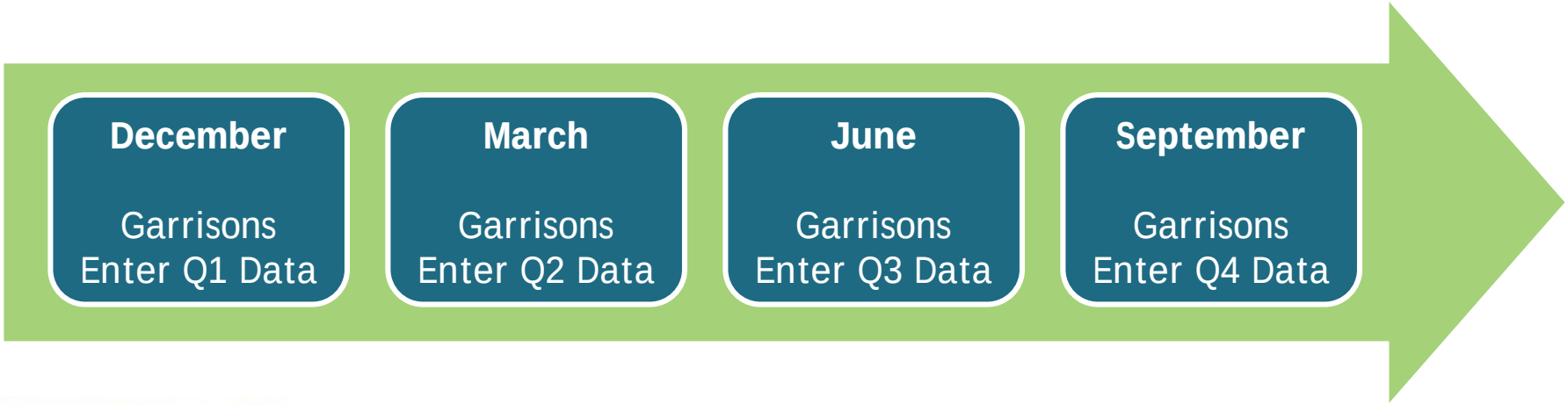
When do you Report?

Ready!

Enter Information! Each quarter, enter/validate program data.

Go!

Notify the Program Manager that Data is Complete! Complete data entry/review data and have the Program Manager review the data before the quarter closes.



ACRRO

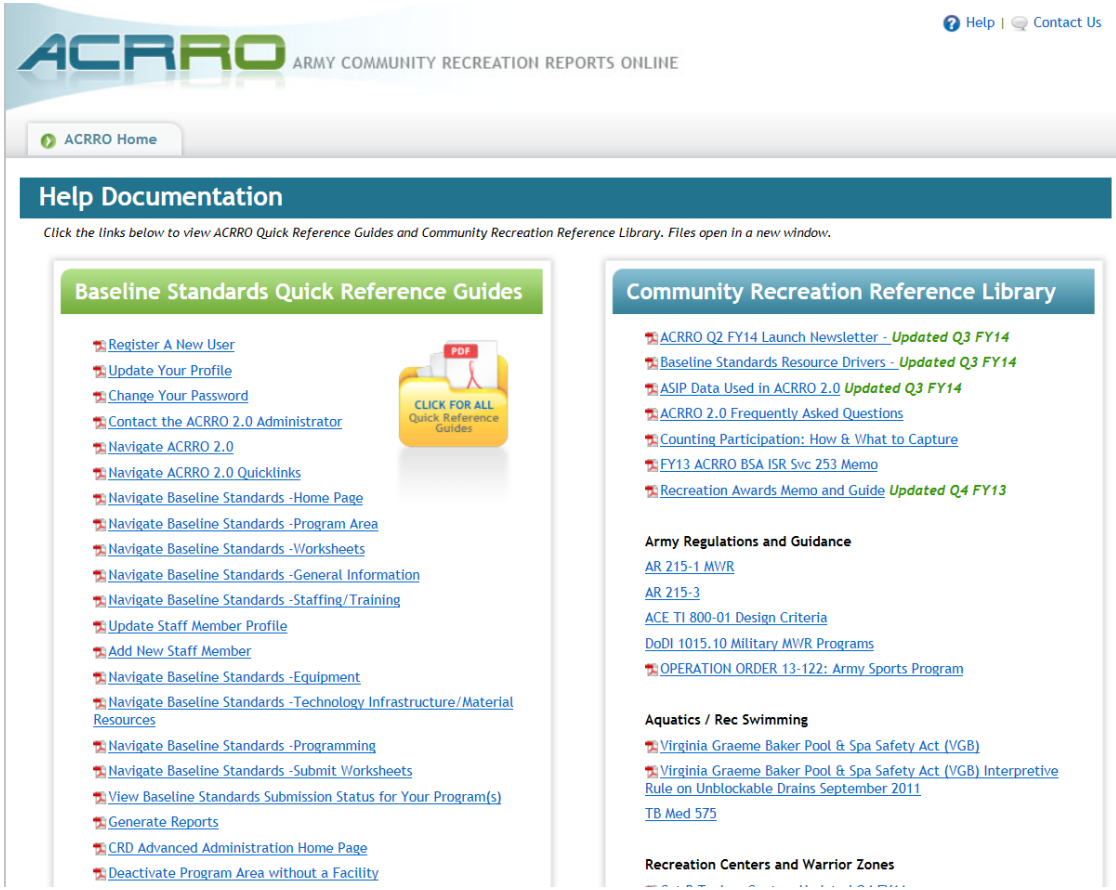
Help! Where do you go for more info?

Go to the ACRRO 2.0 Help Page For:

✓Baseline Standards Resource Drivers

✓Reference Guides on How to Use Baseline Standards

✓Other ACRRO 2.0 Reference Documents



http://cr.xservices.com/ACRRO/Web/Utility/Help.aspx

ACRRO

Who do you Contact for Help?

	ACRRO 2.0 Help Desk	Program Manager/ CRD	Region	Headquarters
For Whom?	✓Any User	✓All Garrison Staff	✓CRD/DFMWR Staff	✓Region Staff
What topics?	✓Technical	✓Reporting	✓Policy ✓Reporting	✓Policy
What types of questions/ concerns?	✓Technical issues (account lockouts, adding/deleting facilities, system errors, etc.), questions, and recommendations	✓Questions about completing worksheets, what data to report, staff classifications, etc.	✓Questions about data reporting, special circumstances, policies, etc. that cannot be resolved at the Garrison level	✓Policy questions and/or issues that cannot be resolved at the Region level

ACRRO

Sample: Baseline Standard Report

Staffing

Program Area		CLS SSP	Staffing On-Hand	Baseline Standard Staffing	Staffing Shortage	Staffing Score	Cost to Staff to Red	Cost to Staff to Amber	Cost to Staff to Green
Cat. A	Better Opportunities for Single Soldiers	E	6	6	0	100%	$0	$0	$0
Total			6	6			$0	$0	$0

Training*

Program Area		CLS SSP	Training On-Hand	Baseline Standard Training	Training Shortage	Training Score
Cat. A	Better Opportunities for Single Soldiers	E	16	38	-22	42.1%
Total			16	38		

Programming*

Program Area		CLS SSP	Programming On-Hand	Baseline Standard Programming	Programming Shortage	Programming Score
Cat. A	Better Opportunities for Single Soldiers	E	20	19	0	100%
Total			20	19		

Overall Assessment

	Program Area	CLS SSP	Garrison Score	Total Cost to Red	Total Cost to Amber	Total Cost to Green
Cat. A	Better Opportunities for Single Soldiers	E	85.53%	$0	$0	$0

*Training & Programming Scores for ALL SSPs are measured using the CAT A Bandwidth

*ALL Standards & Scores for Aquatics & Recreation Swimming Program Areas are calculated by splitting resources based on # of hours of programming for Aquatics (CAT A) & Recreation Swimming (CAT B). The total authorized resources for a pool will always be the sum of Aquatics & Recreation Swimming.

ACRRO

The Basics: Black, Red, Amber, Green

The Army's readiness rating system is commonly associated with the BRAG scheme (Black, Red, Amber, Green). Program elements are measured to ensure efficient, effective performance relative to allocated resources. It is critical to report accurate data that provides valuable insight into the "pain points" that need additional support.

Color Ratings	
Color	**Rating Description**
Green:	Supports current mission without work-arounds (adjustments that can increase time and/or cost)
Amber:	Minimal or moderate work-arounds (adjustments that can increase time and/or cost) required to accomplish mission
Red:	Cannot fully support current mission, or may require significant work-arounds (adjustments that can increase time and/or cost) to accomplish mission
Black	Cannot support mission

ACRRO Questions?

IMCOM G9

POC: Linda Hayashi

Questions?