

# DoD Civilian Retiree Card



# Civilian Retiree



[www.dmdc.osd.mil/smartcard](http://www.dmdc.osd.mil/smartcard)



## DoD Civilian Retiree Card Frequently Asked Questions

### ***What is the purpose of the card?***

Since many retired DoD civilians have no way of identifying their association with the Department of Defense, this card provides them with a trusted credential to establish their identity and affiliation. Some, but not all, military installations allow retired civilians access to MWR facilities with proper identification.

### ***Who is eligible to receive the card?***

Civilians who have retired from any DoD Service Component or Agency. Civilian retirees from other Federal agencies are not eligible.

### ***When can I get this card?***

When you are in receipt of your DoD retirement pay.

### ***Where can I go to get the card?***

Contact your nearest RAPIDS site ([www.dmdc.osd.mil/rsl/owa/home](http://www.dmdc.osd.mil/rsl/owa/home)). Customer service hours vary.

### ***What do I need to bring with me?***

Two forms of ID from the OMB I-9 document list. One must be a federal or state issued picture ID. Visit <http://www.uscis.gov/files/form/i-9.pdf> for more information. Also bring proof of pay grade at retirement.

### ***Does the card expire?***

Yes. It is renewable every four years.

### ***If I already have a retiree card from my DoD Service Component or Agency, do I need this card?***

No. It does not convey any additional privileges.

### ***Is this card optional?***

Yes. This is an optional card that can be issued for civilian retirees that use base MWR facilities.

The installation commander retains the authority to restrict access to MWR facilities for reasons such as local demand, facility capacity, and security concerns.

### ***Who may I contact if my retirement record does not show in DEERS?***

You may contact the Civilian Benefits Information Line by email at [benefits@cpms.osd.mil](mailto:benefits@cpms.osd.mil) or by phone at (703) 696-6301.

For more information regarding the DoD Civilian Retiree card, visit [www.dmdc.osd.mil/smartcard](http://www.dmdc.osd.mil/smartcard)